



## **SPECIAL SALES CONDITIONS**

Booking for one of our trips implies the acceptance of our general and special sales conditions.

Your booking will be considered only upon receipt of the completed and signed registration form.

The reservation must be accompanied by a deposit.

Your reservation will be possible only to the extent of the places available and if the minimum number of participants is reached. The balance must be paid no later than 21 days before the start of the stay. Failure to pay the balance may result in automatic cancellation of the booking.

### **Cancellation:**

In case of cancellation by the user, a penalty will be retained by Sardaigne En Liberté:

More than 29 days from departure:

- journey without air transport: package of € 50 per person for management fees
- travel including air transport: flat rate of € 90 per person administration fee

Between 29 and 21 days: 25% of the stay

Between 20 and 8 days: 50% of the stay

Between 7:02 days 75% of the stay

within 2 days: 100% of the amount of the stay.

These amounts will be reimbursed by the insurance in case of justified cancellation.

However, the amount of insurance and registration fees will not be refunded.

In case of failure to show up for boarding, or if it is not possible to present the police the necessary health documents for the trip (passport, visa, vaccination certificate), it will not be possible to request any refund.

### **Interruption:**

the interruption of the stay due to a participant (incompatibility with the level or nature of the excursion, for example) will not give rise to any refund.

### **Trip modification:**

More than 30 days before departure, if you wish to change the stay or the date of your stay, an amount of € 50 per person will be retained for the change.

At 30 days or less of departure, any change of stay will be considered a cancellation.

If the excursion is canceled by us, or because the minimum number of participants is not reached, or due to conditions that involve the safety of the participants, (decision taken 21 days before departure), or due to force majeure in most of the cases, you will be offered one (or more) replacement formula. The change could be more expensive (up to a limit of 5%).

In case of definitive cancellation and if the proposed replacement is not accepted, you will be reimbursed in full.

**Responsibility:**

Sardaigne en Libertè cannot replace the individual responsibility of each participant. On the other hand, as a travel organizer, Sardaigne En Libertè is guided to choose different suppliers - hotels, shelter managers, shelters, carriers - and it may not be confused with them that they maintain their responsibility.

For example, in the event of loss of baggage, the procedure must be performed directly by the passenger with the carrier, land or plane.

Bathing during excursions: the guide is not responsible for bathing monitoring, the baths remain under the full responsibility of the traveler.

**Risks:**

every journey carries a risk, however small it is. Each participant assumes them with full knowledge of the facts, undertakes not to take responsibility for accidents or incidents that may arise in the normal course of such activity, Sardaigne En Libertè, accompanying persons or different suppliers.

This also applies to rights holders and family members: each participant must respect the prudent rules and follow the advice provided by the escort representing the agency, which cannot be held responsible for accidents resulting from the accident. imprudence of a member of the group.

Sardaigne En Libertè reserves the right, if particular circumstances call into question the security of the group that requests it, to modify the itinerary or certain services of the program, directly or through the guide.

As a result, each participant agrees to accept this risk and not to blame for accidents or incidents that may occur in Sardaigne En Libertè, or to different suppliers.

This also applies to rights holders and family members.

**Self guided tour**

These are circuits sold without a guide. The package includes a description of the route and a map of the area (1 game for 1 to 4 people). Self guided tour therefore require a good knowledge of reading and orientation of the map, especially in the mountains.

Each participant must respect the rules of prudence and follow the advice provided by the guide, Sardaigne En Libertè cannot be held responsible for accidents resulting from the recklessness of a participant. Sardaigne En Libertè cannot be held responsible for a misinterpretation of the description or for a wrong reading of the user's card. The increase in freedom implies the acceptance of a risk, however minimal, which could be due, in particular, to a modification of the natural elements on the route.

Consequently, each participant accepts this risk and does not blame for the incidents that may occur Sardaigne En Libertè, or the different suppliers. This also applies to rights holders and family members.

**Complaints:**

Any dispute must be addressed to Sardaigne En Libertè - by registered letter with acknowledgment of receipt no later than one month from the date of return, accompanied by all the supporting documents. In the event of a dispute, the dispute will be submitted to the competent jurisdiction in the jurisdiction of the Court of Lanusei.